

## **Coronavirus (COVID-19) and PROPS North East**

### **Announcement of Revision to Current Service Provision across Newcastle and North Tyneside from Tuesday 17th March 2020**

We are unable to offer any face-to-face appointments or meetings at Fenham Community Library and The Linskill Community Centre or any other community venues until further notice. Our office line is open as usual for emotional support and advice, Monday to Sunday, 9am - 9pm, 0191 2263440.

This applies to all PROPS North East groups and activities within the community and in other locations across North Tyneside and Newcastle, including one-to-one appointments and all other face-to-face meetings.

We will continue to offer support to all carers via telephone and other communication platforms and are currently still delivering group support via video conferencing.

Whilst we have not had any known cases of the coronavirus (COVID-19) at PROPS North East, we have taken this precaution to ensure we protect the many vulnerable people we are in contact with, as well as our staff team, volunteers, and visitors.

We are continuing to accept new referrals and carers will be offered emotional support and advice as usual, so please contact the office on 0191 2263440.

The situation regarding coronavirus (COVID-19) is constantly changing, however we will provide updates through our social media channels ([Facebook](#), [Twitter](#), LinkedIn, Instagram) and on our website.

If you are worried that you or someone you look after may be at risk of coronavirus (COVID-19), NHS 111 can offer direct guidance online: [coronavirus helpline](#). You can also call 111, letting them know that you are a carer.

[Carers UK](#) has guidance about coronavirus (COVID-19) and being prepared.

See the Mental Health Foundation useful information about [Looking after your mental health during the coronavirus outbreak](#)

For official advice and guidance on coronavirus (COVID-19) visit [GOV.UK](#)

Thank you for your patience and understanding during this unpredictable time.

The PROPS North East Team